

## Corporate Standards

We pride ourselves on the excellent relationships we have built with our key external stakeholders - our customers, partners and suppliers - and we believe that by acting with integrity, clarity and efficiency, we set a good example as a responsible corporate citizen.

Our commitment includes, but is not limited to:

- Continually maintaining the highest standards of corporate citizenship.
- Providing up to date, accurate and relevant information on our activities and business performance to our key stakeholders.
- Developing service solutions that meet the current and future needs of our customers.
- Providing the highest levels of customer service and support.
- Setting and working to fair terms and conditions of trade with our customers and suppliers.
- Working with our suppliers to maximise our positive impact on the communities in which we operate and on our environment.